



CASE STUDY: WANTED - Strategic HR Business Partner

Company: American International Health Alliance

Situation: AIHA, a non-profit organization, was seeking a full benefits administration and more proactive broker relationship for their 52 employees located in Washington, D.C. In addition, they were looking to simultaneously streamline their HR and benefits processes and administration. It was also important they found a strategic HR business partner.

Strategy: Through the Group Health Alliance partnership with ADP, Javers Group was brought in as an external HR and Benefits Department and was able to offer comprehensive services and award winning HR technology at a discount.

Javers Group handled everything from enrollments and payroll to claim/benefits issues for the employees of AIHA.

Results: This partnership has allowed AIHA to drastically reduce time spent on HR areas and simultaneously streamlined the administration. In addition, the new platform has allowed the company to benefit from more advanced HR technology and more comprehensive resources than they were receiving from Paychex, their prior provider. Javers Group, along with ADP technologies and the GHA partnership were able to provide a full service benefits administration to AIHA. By doing this, Javers Group allowed AIHA to save time on their administrative headaches by acting as their overall HR and benefits department. In addition, they were able to create an HR service plan and set in place strategic HR goals to maintain throughout the year.

Future: AIHA continues to function on the combined Javers Group/ADP platform offering complete customer service to all 52 employees.